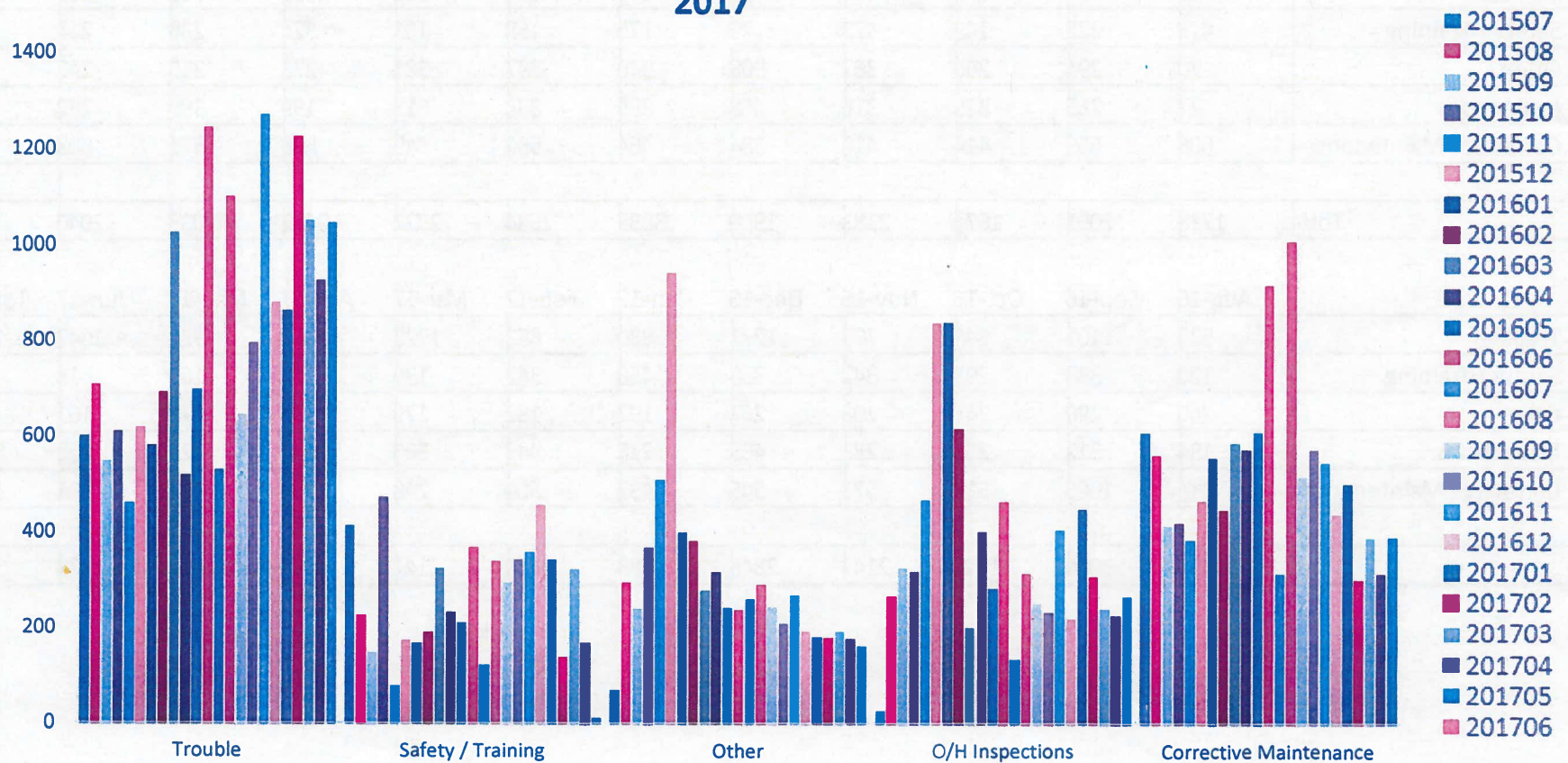


Question 1 Graphical



Troubleshooter REP Charging by month August 2015 through June 2017



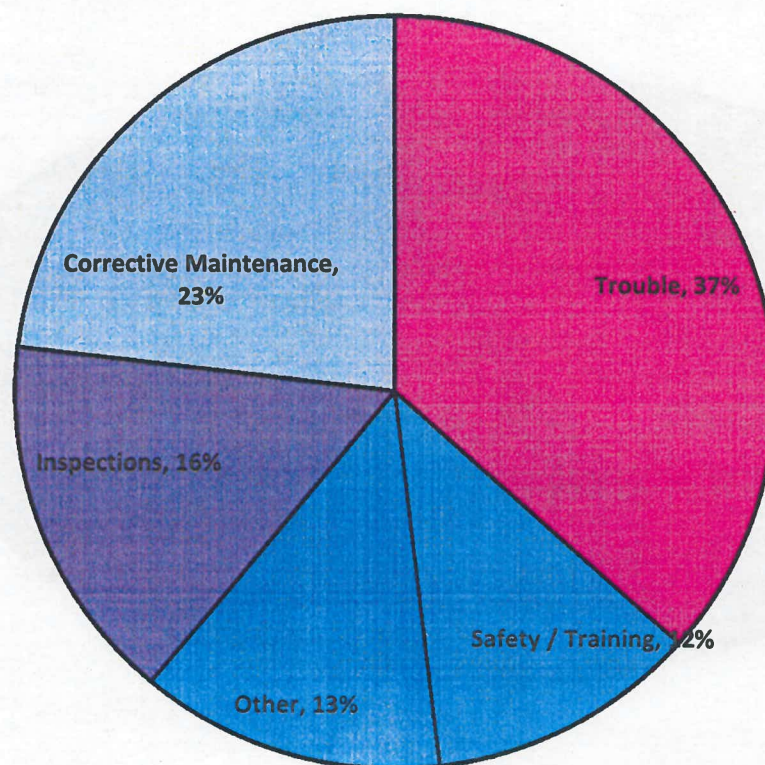
Troubleshooter hours by month for the time period July 2015 through June 2017.

Question 1 Tabular

Troubeshooter REP charging hours by month												
	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16
Trouble	599	708	547	611	461	618	580	691	1026	518	698	1245
Safety / Training	413	225	149	473	79	175	168	191	324	230	211	367
Other	70	294	240	367	508	940	397	381	278	315	242	237
Inspections	27	265	325	316	468	835	838	615	199	399	282	463
Corrective Maintenance	606	559	414	418	384	464	552	445	586	571	608	914
Total	1715	2051	1674	2183	1900	3032	2534	2322	2412	2033	2040	3227
	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Totals
Trouble	529	1101	646	795	1271	880	863	1225	1052	925	1047	18635
Safety / Training	120	338	293	342	358	456	342	139	322	169	13	5893
Other	260	290	243	208	267	192	182	179	192	176	161	6616
Inspections	134	312	251	232	405	218	447	305	241	226	265	8065
Corrective Maintenance	314	1006	515	571	545	437	500	298	389	312	391	11798
Total	1356	3046	1948	2147	2846	2183	2333	2147	2196	1807	1876	51006

Troubeshooter hours by month for the time period July 2015 through June 2017.

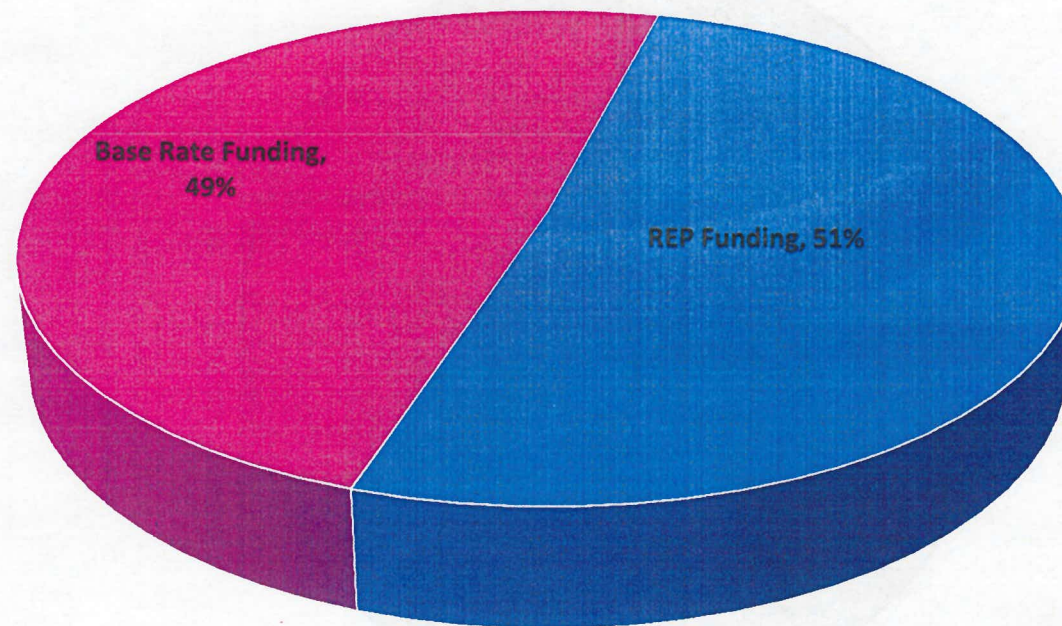
Question 1



Troubleshooter charging hours August 2015 through June 2017 shown by percent.

Question 1

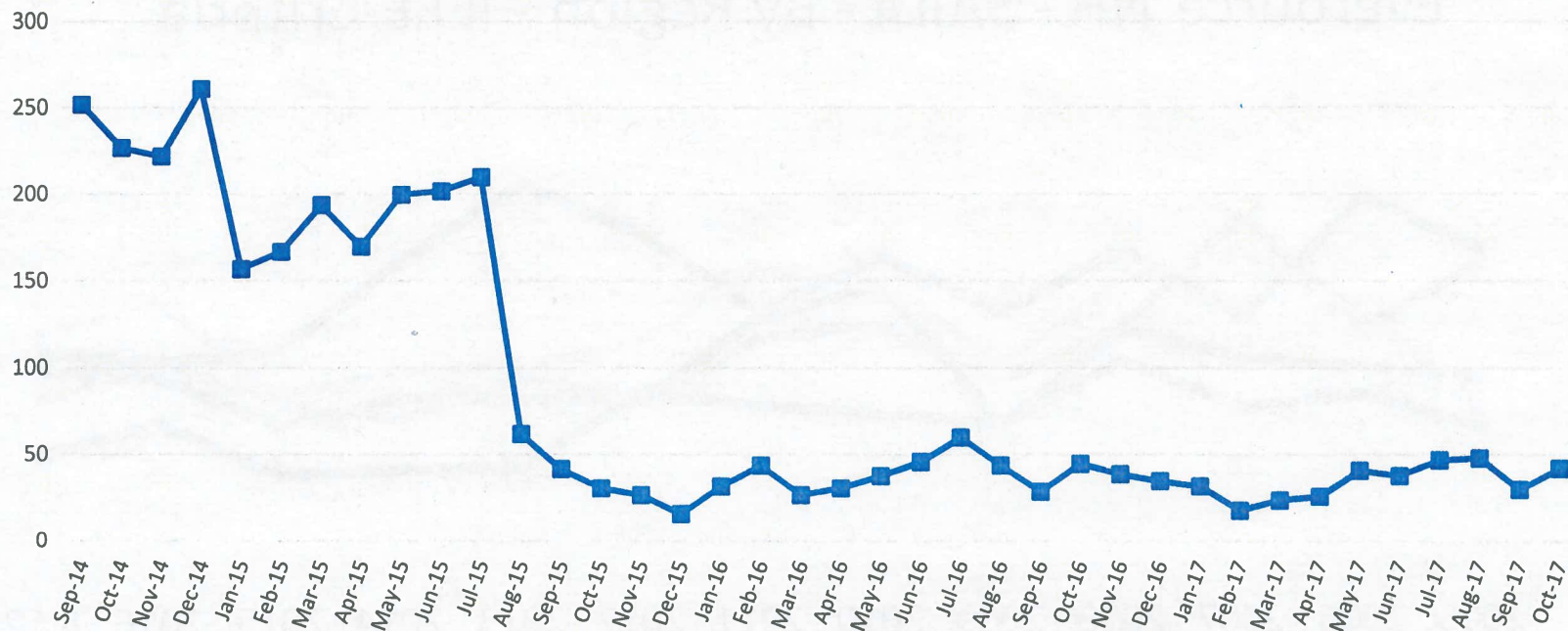
Troubleshooter charging allocations August 2015 through June 2017



Troubleshooter hours - base rates vs REP

Question 2

Callouts TS Primary Area



Average number of callouts per month prior to TS: 206

Average number of callouts per month post TS implementation: 37

Reduction: 169

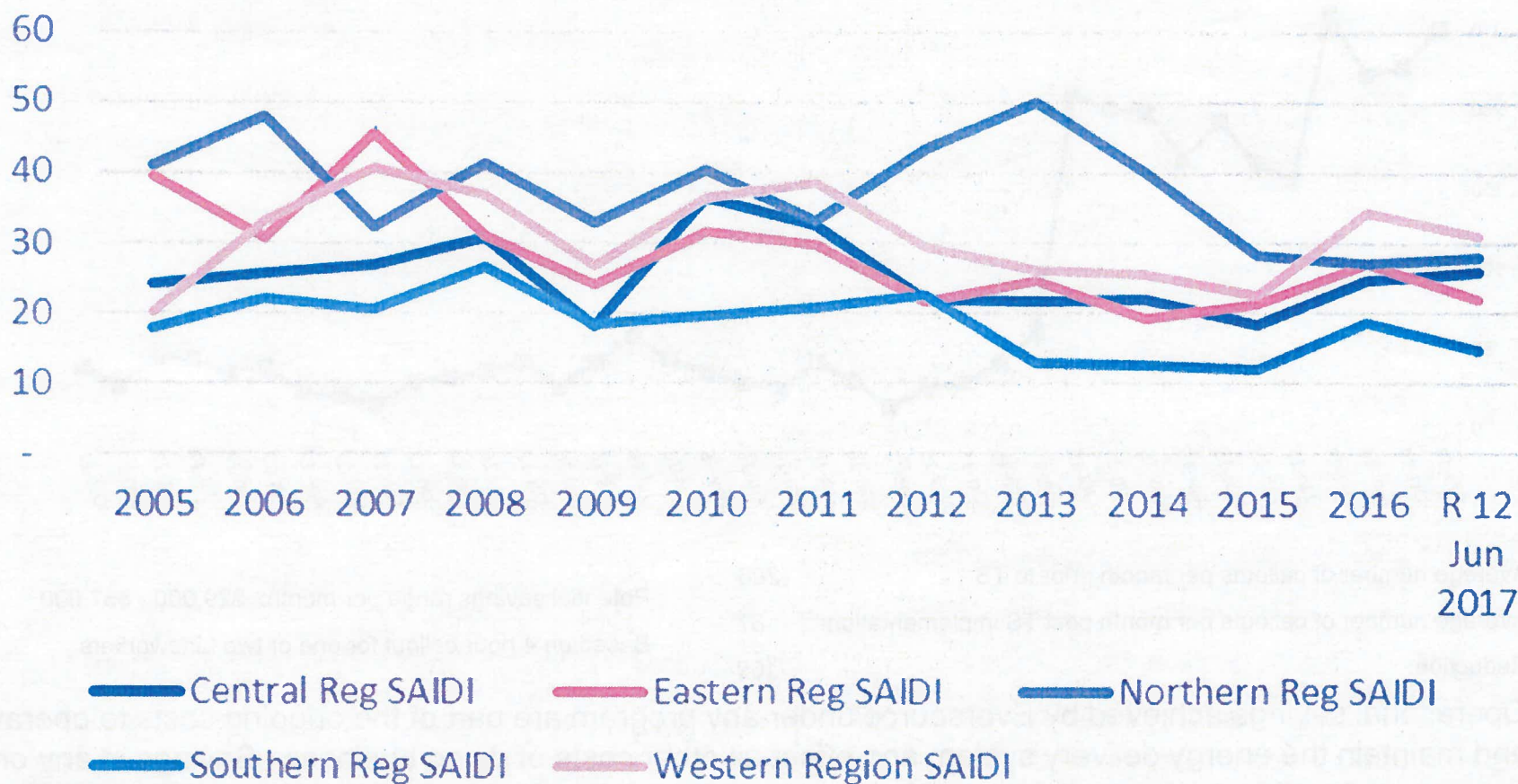
Potential savings range per month: \$29,000 - \$57,000

Based on 4 hour callout for one or two Lineworkers

Operational savings achieved by Eversource under any program are part of the ongoing costs to operate and maintain the energy delivery system and offset all other costs of doing business. Savings in any one program or function are normally not assigned or targeted as directly offsetting costs in another program.

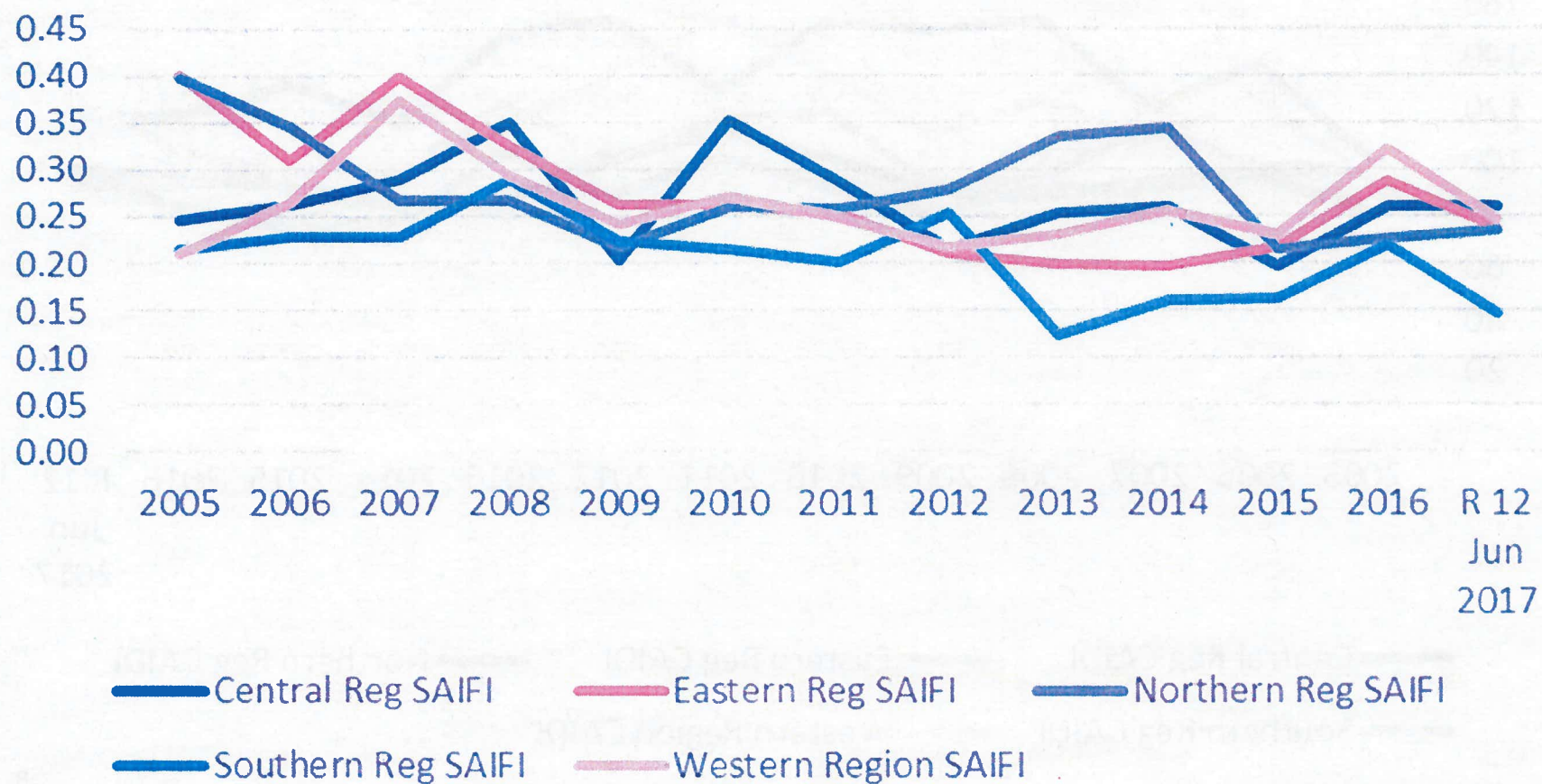
Question 3

Everource NH - SAIDI - By Region - IEEE Criteria

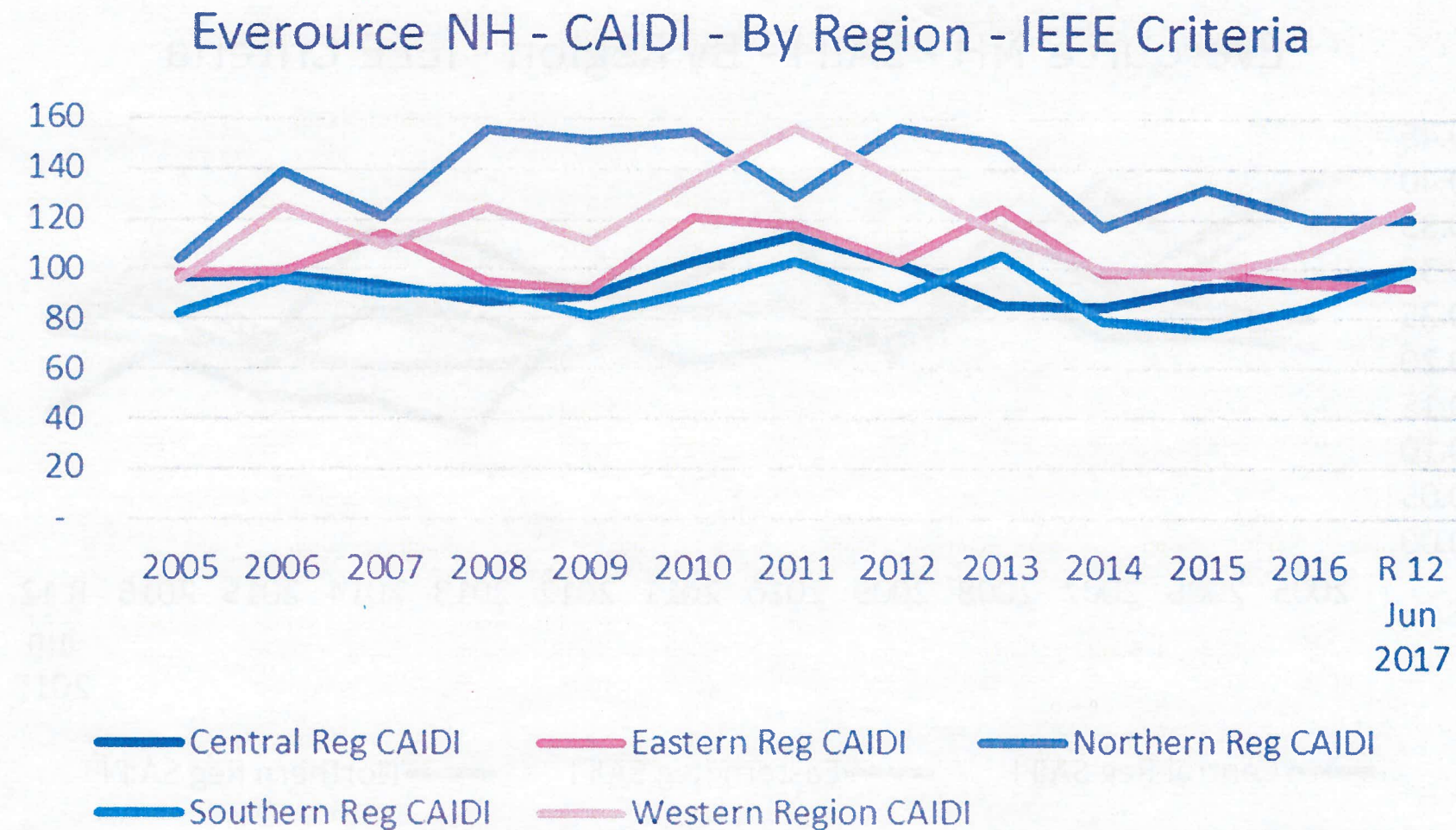


Question 3

Everource NH - SAIFI - By Region - IEEE Criteria

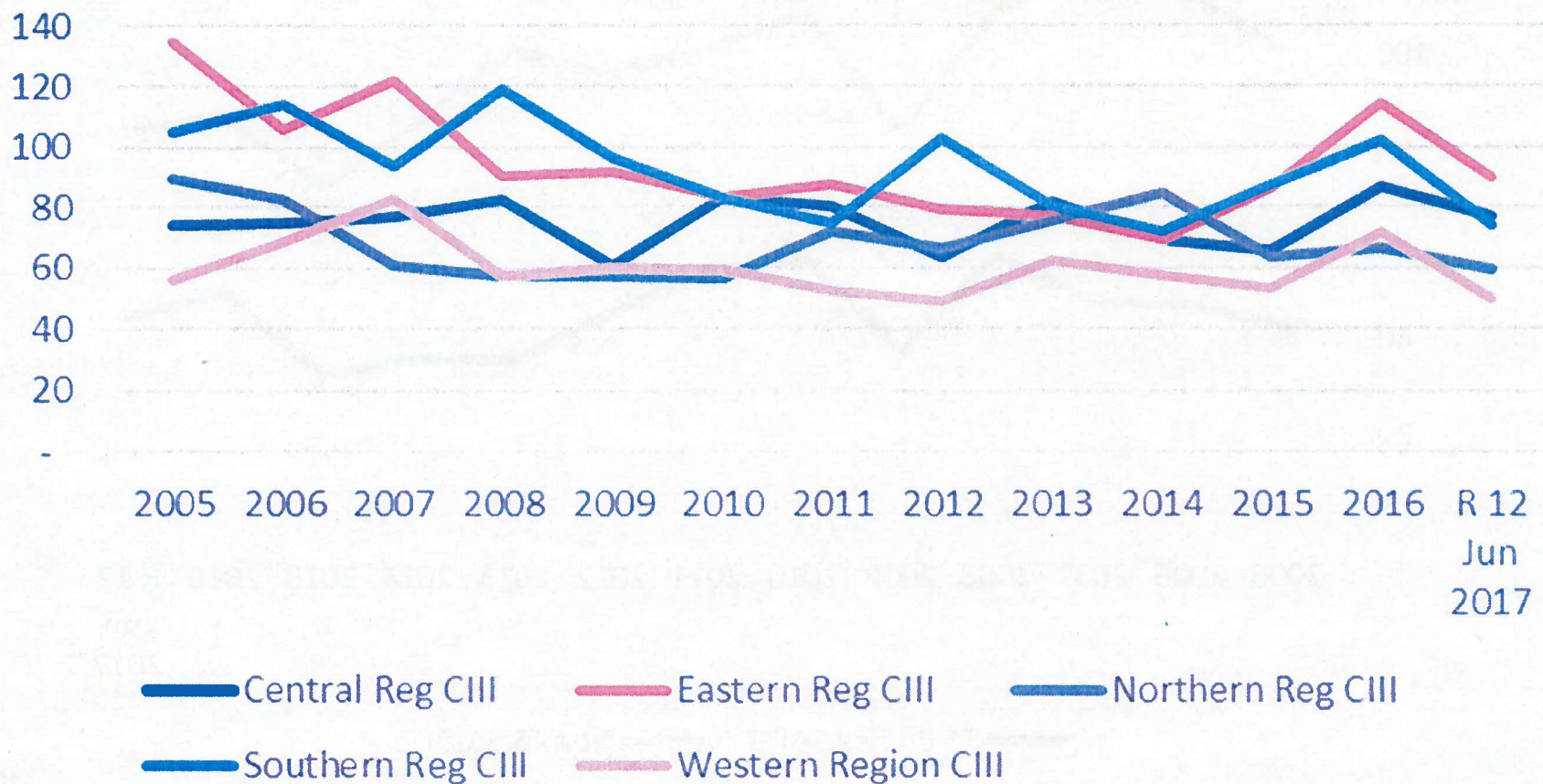


Question 3

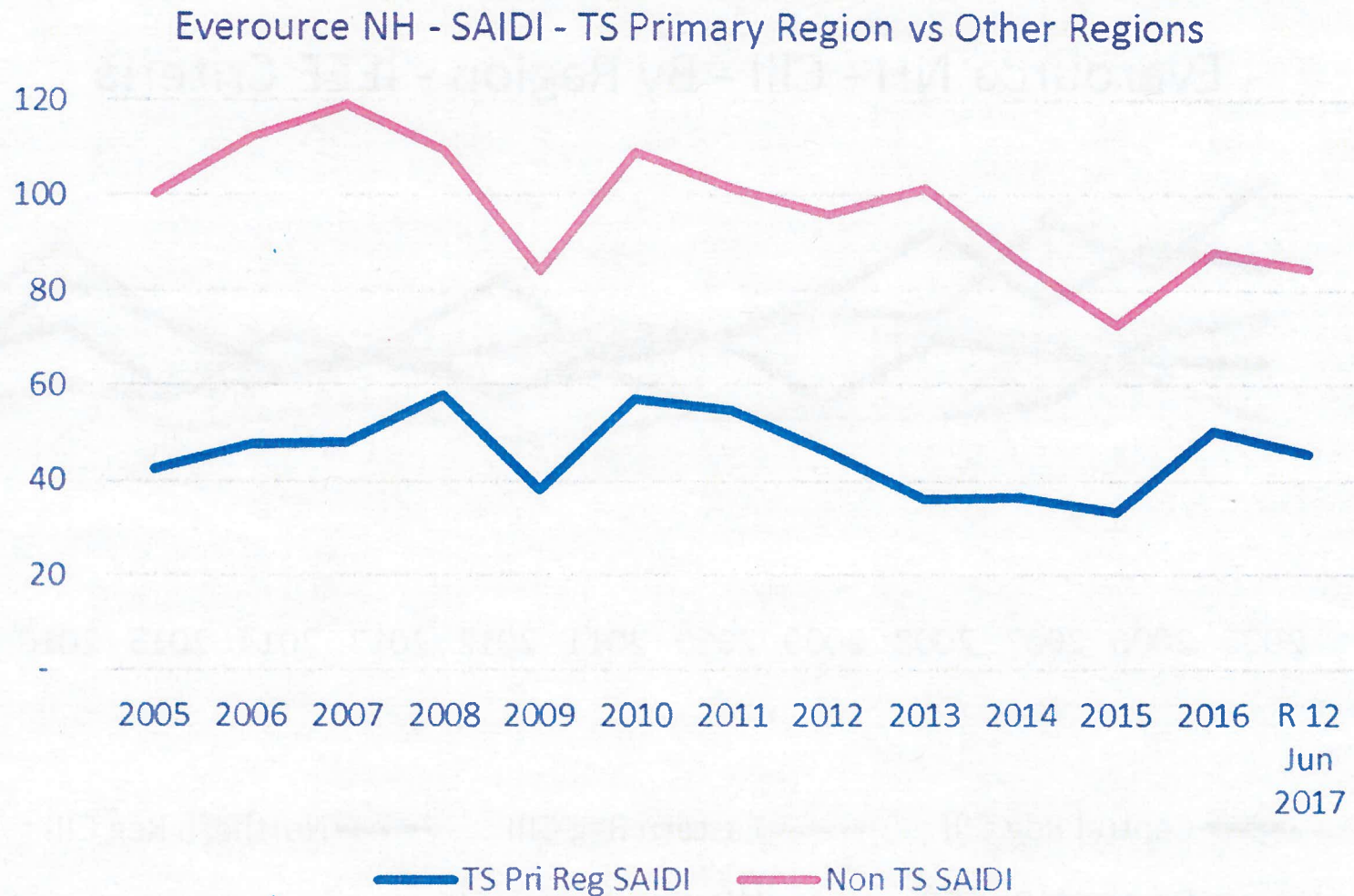


Question 3

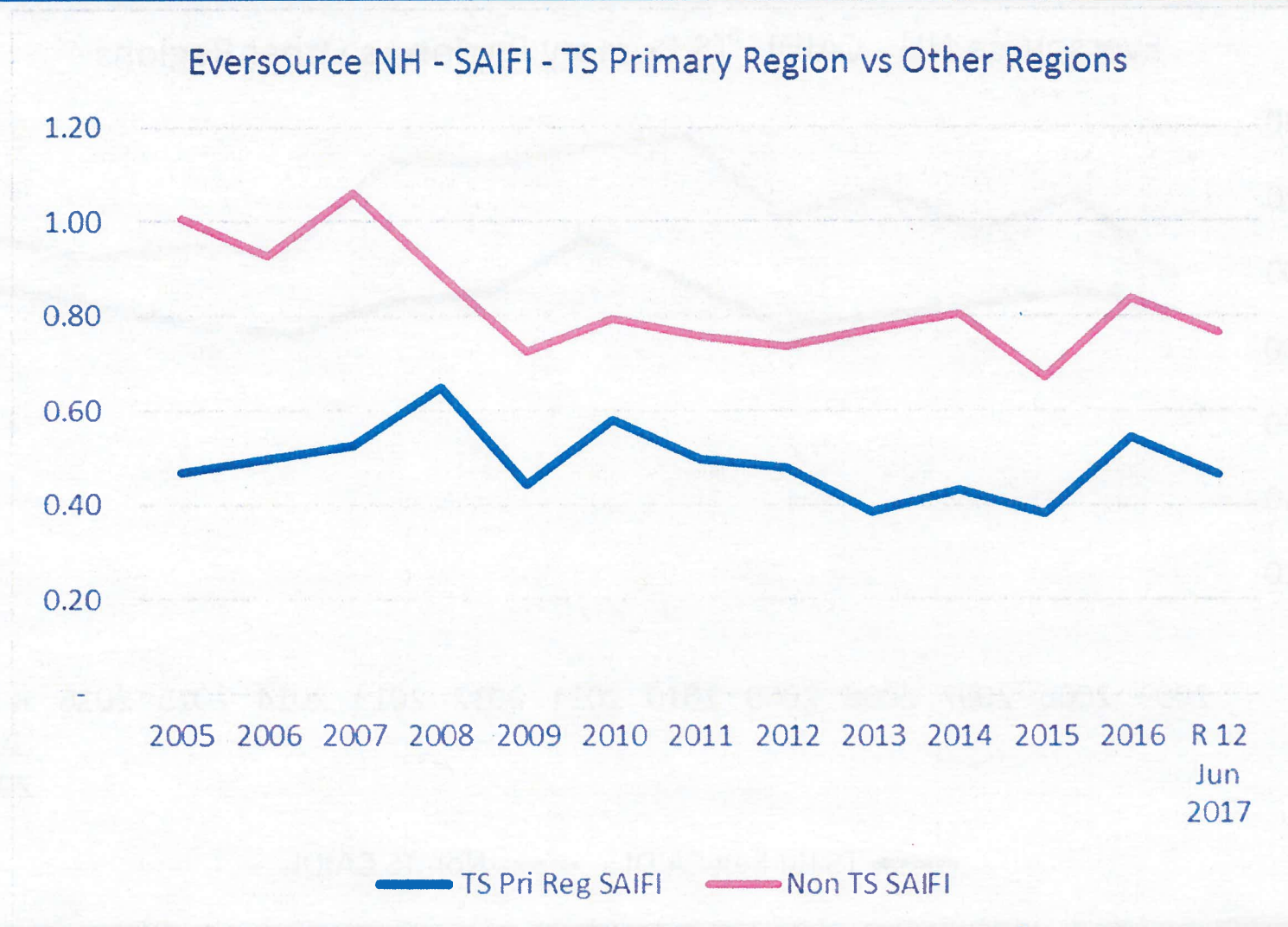
Everource NH - CIII - By Region - IEEE Criteria



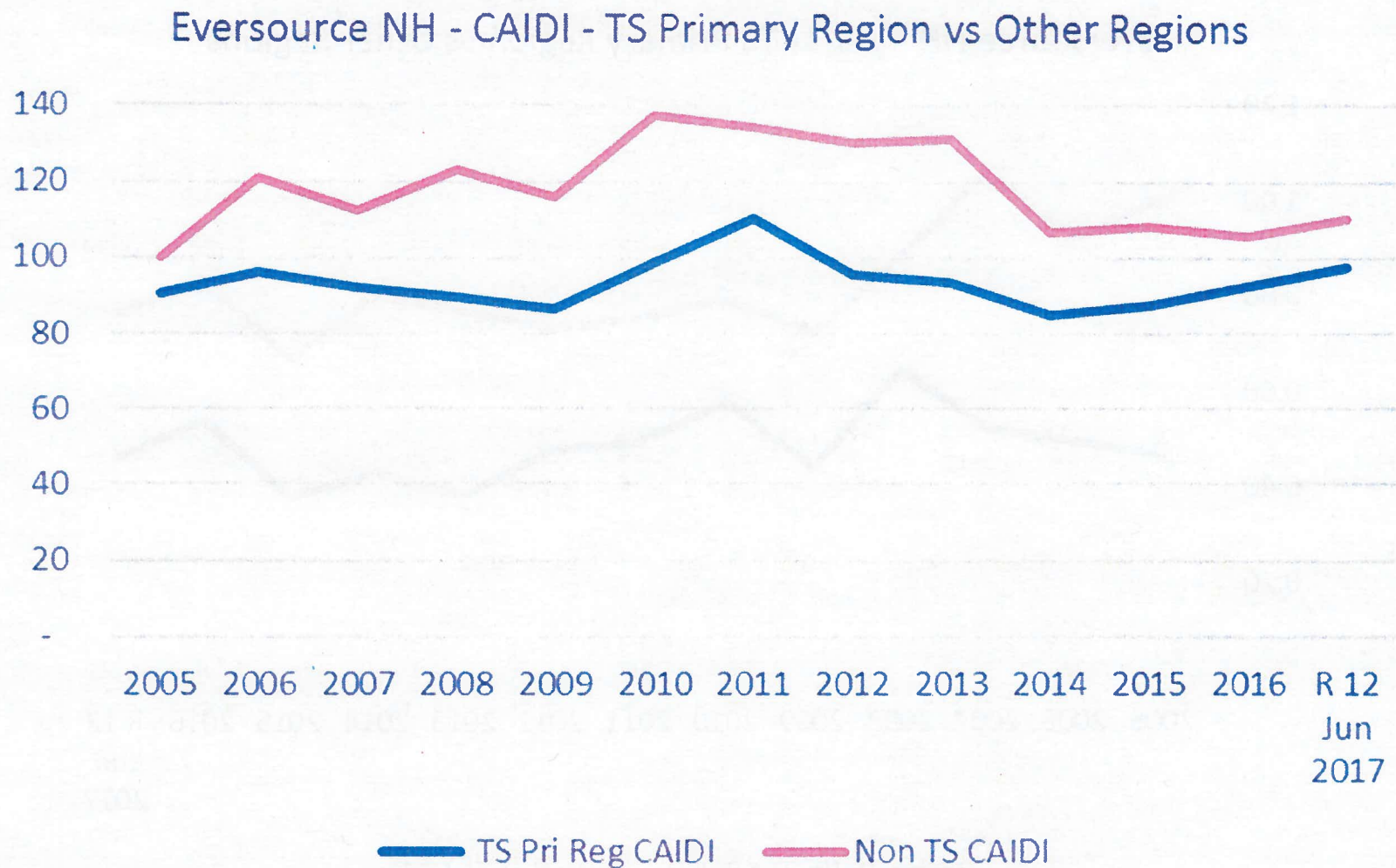
Question 3



Question 3

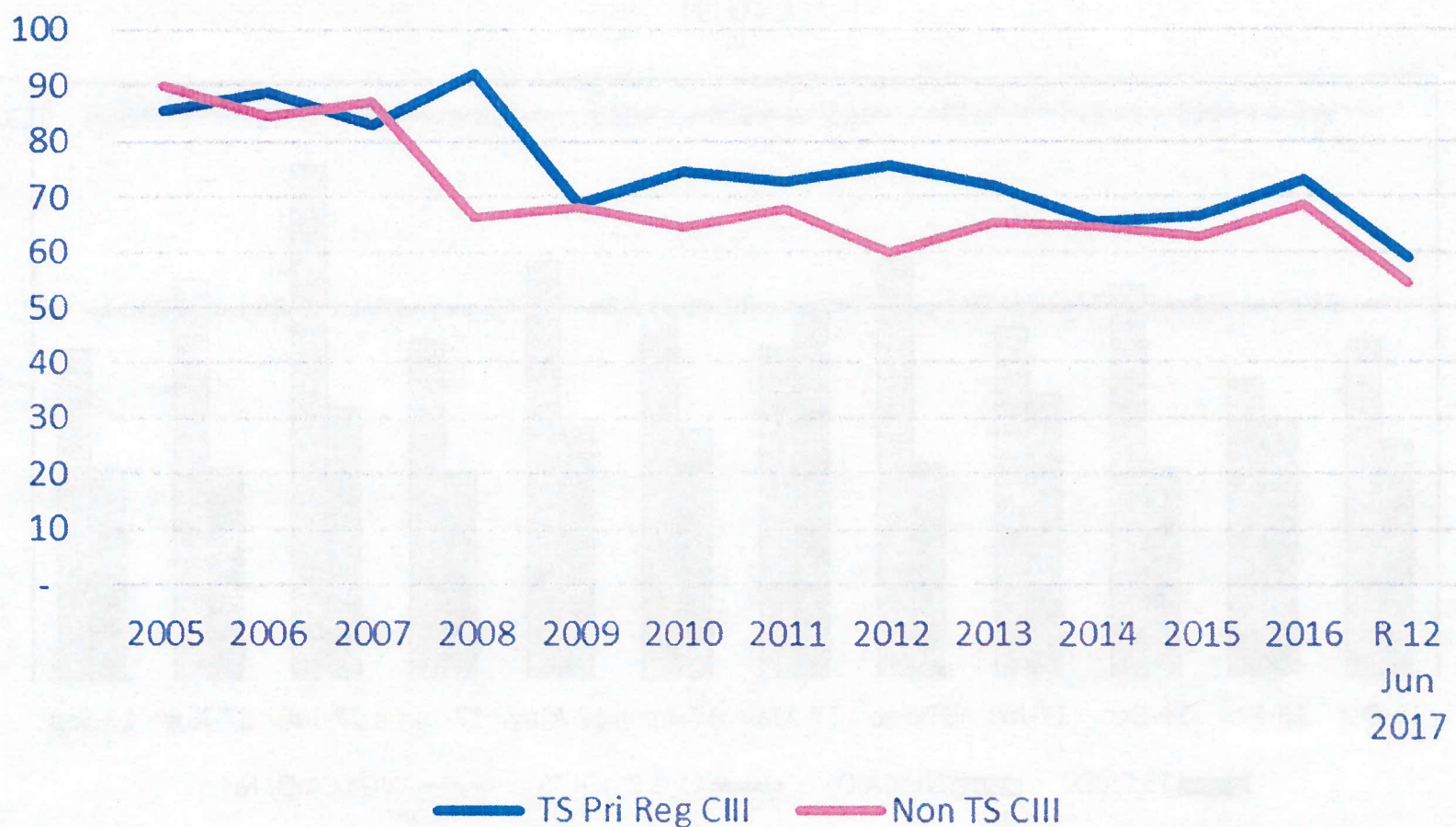


Question 3



Question 3

Eversource NH - CIII - TS Primary Region vs Other Regions



Question 3

Monthly CAIDI & AVG CAIDI times for TS plotted against NH
CAIDI